

# National Safety and Quality Health Service Standards (Second edition) against the Health Literacy Dimensions

## 1. Clinical Governance

1	Related HL Dimensions:
11	6.4
12	3.4, 6.4
13	
14	3.4
15	
16	
17	2.1, 5.2, 5.3
18	1.7
19	
110	4.2
111	
112	
113	1.5, 5.2, 6.6
114	1.6, 1.7, 2.5, 5.2
115	3.2, 3.4, 3.5
116	
117	
118	
119	
120	
121	3.2, 3.4
122	
123	
124	
125	
126	
127	
128	
129	4.1, 5.1
130	5.1
131	4.1
132	
133	3.4, 4.1

## 2. Partnering with Consumers

2	Related HL Dimensions:
2.1	1.7, 2.1, 2.3, 2.6, 2.7, 3.6, 6.4
2.2	1.7, 3.6, 3.7
2.3	4.2
2.4	1.2
2.5	
2.6	1.1, 1.2, 3.2
2.7	2.3
2.8	3.2, 3.3, 3.4, 3.5
2.9	1.5, 3.6, 5.1
2.10	1.2, 1.5, 2.3, 3.2, 4.2, 5.3
2.11	
2.12	
2.13	
2.14	

## 3. Preventing & Controlling Healthcare-Associated Infections mapped to Health Literacy Dimension (HLD)

3	Related HL Dimensions:
3.1	
3.2	
3.3	1.1, 1.2, 3.2
3.4	
3.5	
3.6	
3.7	

3	Related HL Dimensions:
3.8	
3.9	
3.10	
3.11	
3.12	
3.13	
3.14	
3.15	
3.16	

## 4. Medication Safety

4	Related HL Dimensions:
4.1	
4.2	
4.3	1.1, 1.2, 3.2
4.4	
4.5	
4.6	
4.7	
4.8	
4.9	
4.10	
4.11	2.2, 5.3
4.12	
4.13	
4.14	

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## 5. Comprehensive Care

5	Related HL Dimensions:
5.1	
5.2	
5.3	11, 12, 3.2
5.4	5.2
5.5	
5.6	
5.7	
5.8	3.4
5.9	
5.10	
5.11	
5.12	
5.13	11, 13, 4.5
5.14	15
5.15	
5.16	
5.17	11
5.18	
5.19	
5.20	11, 12, 15, 2.3, 3.2, 4.2, 5.1
5.21	
5.22	
5.23	
5.24	
5.25	
5.26	
5.27	
5.28	
5.29	
5.30	

5	Related HL Dimensions:
5.31	
5.32	
5.33	
5.34	
5.35	
5.36	

## 6. Communicating for Safety

6	Related HL Dimensions:
6.1	2.1, 2.6
6.2	2.1, 2.2, 5.2, 6.6
6.3	11, 12, 3.2, 5.1, 5.3
6.4	4.5, 5.2
6.5	
6.6	
6.7	
6.8	
6.9	2.3, 4.1, 4.2, 5.1, 5.3
6.10	
6.11	2.2, 5.2, 6.1

## 7. Blood Management

7	Related HL Dimensions:
7.1	
7.2	
7.3	11, 12, 3.2
7.4	
7.5	
7.6	
7.7	
7.8	
7.9	
7.10	

## 8. Recognising & Responding to Acute Deterioration

8	Related HL Dimensions:
8.1	
8.2	
8.3	11, 12, 3.2
8.4	
8.5	
8.6	
8.7	11, 3.2, 4.2, 5.1
8.8	
8.9	
8.10	
8.11	
8.12	
8.13	