

RACGP Standards for General Practices (5th Edition) against Health Literacy Dimensions

C1. Communication and patient participation

C1	Related HL Dimensions:
C11	4.1, 4.2, 5.3
C12	4.2, 5.1
C13	1.1, 1.2, 1.3, 1.4, 3.2, 3.3, 3.4, 3.5, 4.5, 5.1, 5.3
C14	3.3, 3.4, 3.5, 5.1, 5.3
C15	4.2, 4.5

C2. Rights and needs of patients

C2	Related HL Dimensions:
C2.1	2.7, 3.2, 3.4, 4.1, 4.2
C2.2	1.2, 1.3, 1.4
C2.3	4.1, 4.2, 4.4

C3. Practice governance and management

C3	Related HL Dimensions:
C3.1	1.5, 1.6, 6.5, 6.6
C3.2	1.6, 2.1, 5.2
C3.3	5.2
C3.4	5.2
C3.5	4.2, 5.2
C3.6	1.2, 1.4, 2.2, 5.2

C4. Health promotion and preventive activities

C4	Related HL Dimensions:
C4.1	1.2, 2.3, 3.2, 3.4, 3.5, 4.5, 5.1, 5.3

C5. Clinical management of health issues

C5	Related HL Dimensions:
C5.1	5.2
C5.2	n/a
C5.3	5.2

C6. Information management

C6	Related HL Dimensions:
C6.1	1.4, 2.2
C6.2	1.4, 2.2
C6.3	1.4
C6.4	1.4

C7. Content of patient health records

C7	Related HL Dimensions:
C7.1	1.4, 2.2

C8. Education and training of non-clinical staff

C8	Related HL Dimensions:
C8.1	2.7

QI1. Quality Improvement

QI1	Related HL Dimensions:
QI1.1	6.6
QI1.2	1.5
QI1.3	n/a

QI2. Clinical indicators

QI2	Related HL Dimensions:
QI2.1	2.2
QI2.2	2.2, 3.2, 4.2

QI3. Clinical risk management

QI3	Related HL Dimensions:
QI3.1	n/a
QI3.2	n/a

GP1. Access to care

GP1	Related HL Dimensions:
GP1.1	4.5
GP1.2	4.5
GP1.3	4.5

GP2. Comprehensive care

GP2	Related HL Dimensions:
GP2.1	1.1
GP2.2	5.1
GP2.3	4.5
GP2.4	n/a

GP3. Qualifications of our clinical team

GP3	Related HL Dimensions:
GP3.1	n/a

GP4. Reducing the risk of infection

GP4	Related HL Dimensions:
GP4.1	n/a

GP5. The medical practice

GP5	Related HL Dimensions:
GP5.1	4.1
GP5.2	n/a
GP5.3	n/a

GP6. Vaccine potency

GP6	Related HL Dimensions:
GP6.1	n/a