



# How Organisational Health Literacy supports Accreditation

By working through the HeLLOTas! Toolkit, organisations can generate further evidence and supporting documentation for their accreditation compliance.

We have provided information to help you see where your organisational Health Literacy links in with commonly used community organisation accreditation standards.

## Accreditation Standards

We have identified the 7 most common accreditation standards that community service organisations in Tasmania are required to comply with. We have mapped the Health Literacy Dimensions against each of these, so you can see where they align.

These are the 7 accreditation standards that community service organisations are most commonly required to comply with – each is linked to the online set of standards:

- [Aged Care Quality Standards](#)
- [National Safety and Quality Health Service Standards](#)

- [National standards for mental health services](#)
- [DHHS Quality and Safety Standards](#)
- [QIC Health and Community Services Standards](#)
- [NDIS Practice Standards](#)
- [RACGP Standards for General Practices](#)

## How Health Literacy Dimensions support the standards

In the resources section of the toolkit we have put together a document for each of the above standards, mapping the organisational health literacy dimensions against the accreditation standards.

For each set of standards, we have listed the different sections and subsections, and then shown which Health Literacy Dimension is aligned. If there are standards where you need some more evidence or improvements, you can see which aspects of organisational health literacy can assist.

The HeLLOTas health literacy dimension numbers listed relate to the dimensions as

outlined in the Self-Assessment Checklist. For example 1.3 relates to Dimension 1 (Consumer Involvement), question 3 “We respect consumer’s decisions about involving or not involving families or other support people, including advocates.”