

National Standards for Mental Health Services (2010) against Health Literacy Dimensions

1. Rights & Responsibilities

1	Related HL Dimensions:
11	13
12	
13	12, 3.2
14	4.2, 5.1, 5.3
15	
16	
17	11, 13
18	14
19	
110	11, 3.2
111	13
112	12, 13
113	
114	
115	
116	15
117	

2. Safety

2	Related HL Dimensions:
2.1	
2.2	
2.3	
2.4	
2.5	
2.6	
2.7	
2.8	

2 Related HL Dimensions:

2.9
2.10
2.11
2.12
2.13

3. Consumer & carer participation

3	Related HL Dimensions:
3.1	11, 1.2, 1.7, 2.3, 3.2, 3.5, 3.6
3.2	11, 1.5
3.3	1.7
3.4	1.3
3.5	
3.6	
3.7	3.6, 3.7

4. Diversity Responsiveness

4	Related HL Dimensions:
4.1	
4.2	3.4
4.3	3.6
4.4	3.4, 4.5
4.5	2.7, 3.4, 6.4
4.6	

5. Promotion & Prevention

5	Related HL Dimensions:
5.1	3.1, 3.4, 6.8, 6.9
5.2	3.4
5.3	3.6
5.4	1.7, 6.6
5.5	
5.6	

6. Consumers

6	Related HL Dimensions:
6.1	
6.2	
6.3	1.2, 2.3, 3.3, 3.5, 4.2, 5.1, 5.3
6.4	
6.5	
6.6	
6.7	11, 5.1
6.8	1.2
6.9	1.2, 5.1, 5.3
6.10	11
6.11	1.3
6.12	
6.13	
6.14	1.4
6.15	
6.16	
6.17	1.7, 3.6
6.18	

7. Carers

7	Related HL Dimensions:
7.1	
7.2	
7.3	13
7.4	12, 4.2, 5.1
7.5	
7.6	
7.7	14
7.8	
7.9	
7.10	
7.11	
7.12	
7.13	4.5
7.14	17, 3.6
7.15	
7.16	
7.17	

8. Governance, Leadership & Management

8	Related HL Dimensions:
8.1	4.5
8.2	
8.3	17
8.4	
8.5	
8.6	
8.7	2.1, 2.7

8	Related HL Dimensions:
8.8	
8.9	
8.10	
8.11	2.1

9. Integration

9	Related HL Dimensions:
9.1	
9.2	
9.3	
9.4	
9.5	4.5, 6.8, 6.9

10.1 Supporting recovery

10.1	Related HL Dimensions:
10.1.1	
10.1.2	
10.1.3	
10.1.4	11, 1.3, 3.2
10.1.5	
10.1.6	2.6, 2.7, 3.2
10.1.7	
10.1.8	1.5, 1.7, 3.6, 6.4
10.1.9	4.3, 4.4, 4.5
10.1.10	1.1, 1.2, 1.3, 2.3, 3.2, 3.5, 5.1, 5.3

10.1	Related HL Dimensions:
10.1.1	
10.1.2	
10.1.3	
10.1.4	1.1, 1.3, 3.2
10.1.5	
10.1.6	2.6, 2.7, 3.2
10.1.7	
10.1.8	1.5, 1.7, 3.6, 6.4
10.1.9	4.3, 4.4, 4.5
10.1.10	1.1, 1.2, 1.3, 2.3, 3.2, 3.5, 5.1, 5.3

10.2 Access

10.2	Related HL Dimensions:
10.2.1	3.2, 3.4, 3.5
10.2.2	4.5
10.2.3	4.3, 4.5
10.2.4	4.1, 4.4

10.3 Entry

10.3	Related HL Dimensions:
10.3.1	4.2, 4.4
10.3.2	4.2
10.3.3	
10.3.4	3.4
10.3.5	
10.3.6	
10.3.7	
10.3.8	1.3

10.4 Assessment & Review

10.4	Related HL Dimensions:
10.4.1	
10.4.2	4.1, 5.1
10.4.3	1.3
10.4.4	
10.4.5	1.1, 1.5, 1.6, 3.2
10.4.6	
10.4.7	
10.4.8	1.1, 1.2, 3.2

10.5 Treatment & Support

10.5	Related HL Dimensions:
10.5.1	6.4
10.5.2	
10.5.3	1.2, 3.2, 3.5, 5.1, 5.3
10.5.4	1.2
10.5.5	1.1, 3.2
10.5.6	
10.5.7	3.2, 5.1, 5.3
10.5.8	1.1, 1.2
10.5.9	4.5
10.5.10	
10.5.11	1.1, 1.2, 1.5, 2.2, 3.2
10.5.12	4.5
10.5.13	3.2
10.5.14	5.1
10.5.15	5.1, 5.3
10.5.16	4.5
10.5.17	4.5

10.6 Exit & Re-entry

10.6	Related HL Dimensions:
10.6.1	4.5
10.6.2	4.5
10.6.3	
10.6.4	1.1, 1.2
10.6.5	4.2, 5.1, 5.3
10.6.6	4.1, 4.4
10.6.7	
10.6.8	